

Volunteer Responsibilities

Serve The Community Respectfully

Volunteers are expected to serve our community with respect. This includes serving in an equitable manner and taking a non-judgmental approach towards community members.

Be Reliable

Please be reliable and punctual so we can best serve our community. We ask that volunteers arrive on time and are ready to participate for the duration of the event.

Maintain Confidentiality in Multimedia

Volunteers are welcome to take pictures at all events, but please do not take photos of community members accessing the services you are supporting.

Our Responsibility to Volunteers

Provide a Safe and Rewarding Experience

We will facilitate events that are meaningful to volunteers and community members. This includes working with staff to ensure safety is a priority and that every volunteer has the tools and information they need to make an impact.

Be Inclusive and Equitable

United Way of Greater New Haven is dedicated to fostering an environment of equity and inclusion at volunteer events. We work with staff, volunteers, and community members to ensure everyone feels welcome and respected. We recognize that our abilities and skills differ, so if you need support with finding a role, let us know. We would love to chat about options for you or your group.

Encourage Feedback and Growth

Volunteers are critical to our work and your feedback is important to us. If you have questions, concerns, or see an opportunity for us to improve our volunteer program, we want to hear it. You can reach us at volunteer@uwgnh.org.